

atl telecom
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Berkshire SD14

User Guide

Thank you for choosing a Berkshire SD telephone. You have selected a British made telephone which incorporates the very latest technology, and provides a stylish instrument which will give many years of excellent service.



1. Preparation

INITIAL CHECK

All our telephones are thoroughly checked and tested before leaving the factory. If, however, you find that there is evidence of damage, please return the telephone to your supplier, together with proof of purchase, and the unit will be replaced.

TELEPHONE NUMBER LABEL

The telephone incorporates a label underneath the handset for recording frequently used telephone numbers (release lower clip on the plastic cover to remove).

CONNECTION

The Berkshire SD14 telephone can be connected either to a Direct Exchange line, or as an extension to a compatible company exchange (PBX).

- Plug the telephone line cord into your telephone socket.
- Lift the handset and place receiver to your ear.

On hearing the Dial Tone your Berkshire SD14 telephone is ready for use. If you do not hear the Dial Tone or find you are unable to make calls or have any operational problems, please refer to the 'HELP' section of this guide.

WALL MOUNTING

A wall mounting kit is available as an option (ATL Telecom part number 0167 001 111), which also provides space for storage of any excess connection cord.

2. Receiving calls

All incoming calls are announced by the tone caller sounding, and by the Visual Call Indicator flashing. To answer the call, simply lift the handset.

3. Making calls

- Pick up the handset and listen for dial tone
- Dial the required telephone number. (Note: making external calls from a company exchange (PBX) requires the number to be pre-fixed by an access digit, normally '9')

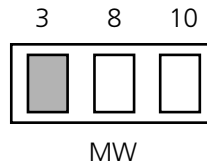
4. Features

VISUAL CALL INDICATOR

The Visual Call Indicator (located on the bottom right corner of the telephone) flashes when a call is received. This facility is always present even if the Berkshire SD14 telephone is a 'Message Waiting' version.

MESSAGE WAITING TELEPHONES

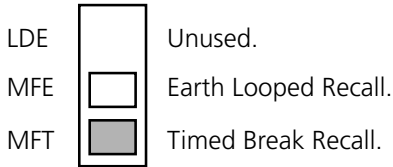
There are three versions of Message Waiting indication available within the Berkshire SD range (Message Waiting 3, 8 and 10). This selection is made via a 3 position switch on the underneath of the phone (default = 3). A 'Ring Indicator' version of the new SD14 is also available for any exchanges that do not comply with Message Waiting 3,8 or 10. Call ATL Telecom Technical Support for details.



RECALL (R) KEY

Berkshire phones are provided with a Recall or R button which is required by modern exchanges in order to provide access to some of their features, ie. Call Transfer.

Access to these features may require selection of the type of Recall system used by the exchange. This selection is made via a 2 position switch on the underneath of the phone.



LAST NUMBER REDIAL (LR) KEY

If you wish to redial the last number you dialled, you can do so by lifting the handset, and pressing the LR button.

If you have a company exchange that requires a pause after the outside line access code, Last Number Redial will not be available on your system.

HANDESET EARPIECE VOLUME CONTROL

The handset ear piece volume on your Berkshire SD14 can be increased by a fixed level by pressing the 'VOLUME' button. This is particularly useful on a poor line, or if the caller has a quiet voice. To return to normal volume, press the 'VOLUME' button a second time.

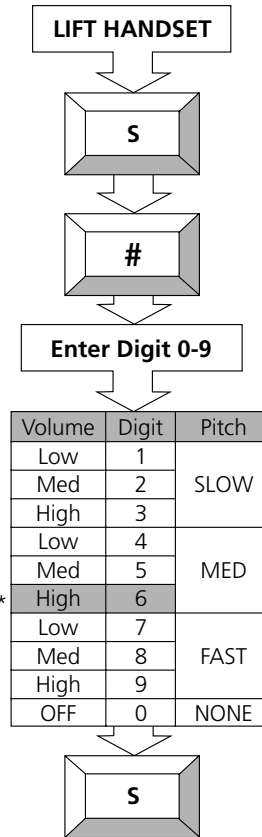
SECURITY

The microphone in the handset can be turned off (mute) in order for you to refer to a colleague without your caller hearing you.

- Pressing the S button turns off the microphone and flashes the adjacent lamp.
- Pressing the S button again turns the microphone back on and the lamp is turned off.

PHONE CALLER VOLUME AND PITCH

Tone caller volume and pitch are selected via your Berkshire SD's14 keypad using the following sequence;



* Factory Settings = 6

N.B. The volume "OFF" setting will be cancelled if the handset is taken "OFF HOOK" and revert back to its previous setting.

5. Help

MESSAGE WAITING LAMP ON

If the Message Waiting lamp is permanently ON when the telephone is plugged into the telephone line, the Message Waiting Selector Switch is probably set to the wrong system.

- Change the setting until the Message Waiting lamp goes off with the telephone plugged into the line.
- Check the operation of the Message Waiting lamp by getting a colleague to leave a message for you. If the lamp does not work try another setting for the selector switch or contact your telephone supervisor.

ALL OPERATIONS SEEM SATISFACTORY EXCEPT THE R BUTTON

- Change the position of the dial selector switch on the underside of the telephone.

RING INDICATOR LAMP COMES ON BUT NO TONE CALLER VOLUME

- Check that the Tone Caller Volume control has not been set to the OFF position.

If none of the above resolves your problem, please telephone ATL Telecom’s Technical Support (029 20797610) who will be pleased to assist you.

6. Compliance notes

The Berkshire SD14 may be connected to the following types of installation:

1. Direct Exchange Lines (DELS)
2. Compatible Private Automatic Branch Exchanges (PABXs). Please contact the supplier of your Berkshire SD14 to confirm compatibility with your PABX.

Whilst the Berkshire SD14 is compliant as an extension to compatible PABX and PMBX systems, it cannot be guaranteed to operate under all possible conditions of connection. Any case of difficulty should be referred in the first instance to the supplier of your telephone.

The connecting plug at the end of the line cord complies with the requirement of the Telecommunications Network Voltage (TNV)

Guarantee

Your Berkshire SD14 telephone is designed and manufactured to exacting quality standards. This enables ATL Telecom Limited to offer a full 10 year guarantee from the date of purchase. This guarantee protects against faulty material or workmanship, applies to the UK only and is not transferable.

The terms and conditions under which the guarantee will be valid are as set out below.

1. Misuse or any modification carried out to the telephone, or operation other than in accordance with the instructions supplied, will invalidate the guarantee
2. Damage arising from incorrect installation, accidental damage or consequential loss, are not covered under the guarantee.
3. In the event of a fault developing during the period of the Guarantee, the complete telephone should be returned to your supplier, adequately and safely packed, together with proof of date of purchase.
4. The liability of ATL Telecom Limited will be limited to the cost of repair or complete replacement of the defective instrument, at the discretion of the company.
5. The terms of this guarantee do not affect your statutory rights.

Manufacturer’s Declaration

ATL Telecom Limited declares that this product is in conformity with the essential requirements of the ‘R&TTE directive 1999/5/EC’

Note: A copy of the Declaration of Conformity is available upon request from ATL Telecom Limited.

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